



Got a question? You're not the only one! See how we've answered the most common one-to-one (1:1) Parent Computer questions. If you have a question that is not addressed below, please contact the front office during our regular business hours. Lehi Junior contact info: Monday - Friday 7:30 AM - 3:30 PM - Phone: 801.610.8754

**Q. What does classroom instruction look like now that each student will have their own computer?-----**

A. Computers are not replacing instruction at Lehi Junior High School. Teachers will use a blended learning model to help teach and expand the essential knowledge, skills and dispositions to help students reach student-centered learning goals.

**Q. Will every student be issued a Chromebook for the entire school year?-----**

A. Yes. Each student enrolled at Lehi Junior High School will receive their own Chromebook that will be checked out to them for the entire school year.

**Q. How much does this cost?-----**

A. There is no increased additional cost to you or your student, unless the Chromebook is damaged.

**Q. How much will I be charged if my students Chromebook is damaged?-----**

A. The following is a breakdown of costs for damaged Chromebooks:

- Chromebook charging cord (lost or damaged): \$35
- Repairable damage: \$50
- Accidental damage for full Chromebook replacement: \$150
- Intentional damage, loss or theft: Full cost of replacement not to exceed \$310

**Q. Can I just send a family owned computer with my student:-----**

A. Yes. your student can bring a family owned computer to school. However, there is district owned software that your student may not be able to access with a family owned computer. Also, teachers and staff will not be able to troubleshoot or fix a device that is family owned and brought from home. The teachers may not be able to monitor student activity from a family owned device where the device is not currently using the district filters and firewalls.

Q. What if my student forgets their Chromebook at home?-----

A. Chromebooks are an important “school supply” and if possible, could be dropped off at the front office and delivered to your student. Loaned Chromebooks will only be available for daily use to students who experience significant technical issues.

Q. What are the districts filtering/firewall capabilities?-----

A. Alpine’s filtering and firewall capabilities will function at any Alpine School District school and continue to have the same filtering and firewalls once taken off district property.

Q. Are there insurance options?-----

A. Yes. At the beginning of each year, families will have the option to pay for insurance.

Q. What if the Chromebook is not working properly at home?-----

A. If you are experiencing issues with your student’s Chromebook, please check the Troubleshooting Guide.

Q. Will I be able to control or monitor what my student does at home?-----

A. Yes. There are a couple of monitoring apps that will be available for parents to monitor and control what your student does at home. More information will be provided to you this summer and before school starts.

Q. Can my student take the Chromebook on vacation?-----

A. Yes. Student Chromebooks should work traveling to different states. However, Chromebooks may not work with international wifi and internet connections.

Q. Will we be able to connect the Chromebook to our own home wifi network?-----

A. Yes. Student Chromebooks will connect with your own wifi connections.