



1:1 Frequently Asked Questions

Caveman Parent FAQ: We're glad you asked

Got a question? You're not the only one! See how we've answered the most common one-to-one (1:1) computer questions. If you have a question that is not addressed below, please contact the front office during our regular business hours.

AFJH contact info: Monday - Friday 7:00 AM - 3:00 PM - Phone: 801.610.8750

Q. What does classroom instruction look like now that each student will have their own computer?

A. Computers are not replacing instruction at American Fork Jr. High. Teachers will use Blended Learning and Competency Models to help teach and expand the essential knowledge, skills, and dispositions to help students reach student-centered learning goals.

Q. Will every student be issued a Chromebook for the entire school year?

A. Yes. Each student enrolled at American Fork Jr. High will receive their own Chromebook that will be checked out to them for the entire school year.

Q. How much does this cost?

A. There is no increased additional cost to you or your student.

Q. How much will I be charged if my Student's Chromebook is damaged?

A. The following is a breakdown of costs for damaged Chromebooks:

- Chromebook charging cord (lost or damaged): \$30
- Repairable damage: \$50
- Accidental damage for a Chromebook replacement: \$150
- Intentional damage, loss, or theft: Full cost of replacement not to exceed \$310

Q. Are their insurance options?

A. Yes. At the beginning of each year (or when a student begins their time at AFJH), families will have the option to pay for insurance. The cost is \$30, with no deductible, for one year. Please use [this link](#) to reach the flyer for the details.

Q. Can I just send a family-owned computer with my student?

A. Yes. Your student can bring a family owned-device to school. However, there is district-owned software that may be used in class that your student may not be able to access with a family-owned device, such as Blocks*i* (monitoring and instructional software). Also, teachers and staff won't be able to troubleshoot or fix a device that is family-owned and brought from home. Therefore, we encourage the use of the school Chromebook.

Q. What if my student forgets their Chromebook at home?

A. Chromebooks will be an important "school supply" and if possible, could be dropped off at the front office and delivered to your student. Loaned Chromebooks will only be available for daily use to students that experience significant technical issues.

Q. What are the district's filtering/firewall capabilities?

A. Alpine's filtering and firewall capabilities will function on the device at any Alpine District school and will continue to function when the device is connected to other networks.

Q. What if it is not working properly at home?

A. Please click here for the [basic troubleshooting guide](#). District Technology Help Desk, [please click here](#).

Q. Will I be able to control or monitor what my student does at home?

A. Yes. The Blocks*i* app is available for parents to monitor and control what your student does at home. With [Blocks*i*](#) parents can pause the internet, create a blocked website list, control the time access, and view reports of student use on the Chromebook.

Q. Can my student take the Chromebook on vacation?

A. Yes. Student Chromebooks should work traveling to different states. However, Chromebooks may not work with international Wifi and internet connections.

Q. Will we be able to connect the Chromebook to our own home wifi network?

A. Yes. Student Chromebooks will connect to your home Wifi networks. Remember the filters and firewalls will continue to function on home networks.